



## TE APPLICATION TOOLING FIELD SERVICES

### FIELD SERVICES—TOTAL APPLICATION TOOLING AND TECHNICAL SUPPORT

TE Application Tooling is supported by a field service organization that is experienced in the industry. Service Engineers are located across North America and support the United States, Mexico and Canada to provide timely response to customer needs.

In addition to installation, warranty and repair service, TE Field Engineers can help with selection of the most appropriate equipment for your requirements, training of maintenance and operation personnel, troubleshooting assistance and spare parts. Service contracts to cover all your application equipment are also available.

#### Fast Facts

- Well equipped and knowledgeable in the connector and equipment industry
- Extensively trained on new equipment and techniques
- Constantly updated on engineering changes and modifications
- Knowledgeable on quality system requirements to provide the documentation and traceability that you require
- Strategically located throughout North America for timely response to your service needs
- Flexible Service agreements to support all your application tooling
- Supported by a network of engineers with access to the latest diagnostic equipment
- Proactive contract services to reduce costly downtime

# TE FIELD ENGINEERS BRING YOU:

## SERVICES

### Standard Service

- Includes troubleshooting and making repairs

### Equipment Installation

- Providing installation, set-up and training at time of equipment delivery

### Training

- Basic Crimp Theory
- Hand tool, applicator and equipment set-up, operation and maintenance
- And more!



## VALUE-ADDED SERVICES

### Preventive Maintenance and/or Inspection Certification

- Provides service for periodic visits to perform Preventive Maintenance and/or Inspection Certification Service on hand tools, applicators, bench and automatic equipment. Inspection of the finished product is made to assure it meets TE application specifications. Documentation is available upon request for traceability to support your facilities' quality system requirements.

### Flexible Service Agreements - Automatic Equipment

- We offer a wide variety of maintenance and technical support programs that provide valuable equipment training and software support to keep your equipment running at peak performance while keeping your maintenance and repair costs at a low, predictable level. Support packages to meet your specific needs and budget (including all parts and labor) are available.

### Customized Service Contract Packages

- Combine value-added services to create a cost-effective package that meets your company's training, maintenance, certification and equipment requirements.

### Remote Service

- Virtual equipment setup, training and maintenance support are available for TE tooling and equipment. Our remote services are easy to use and offer a fast response time to minimize downtime.

## te.com

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### Contact us today to learn more

North America (US, Mexico and Canada)

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E-mail: [fieldservicesnorthamerica@te.com](mailto:fieldservicesnorthamerica@te.com)

For locations outside North America visit [Tooling.te.com](http://Tooling.te.com)

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